



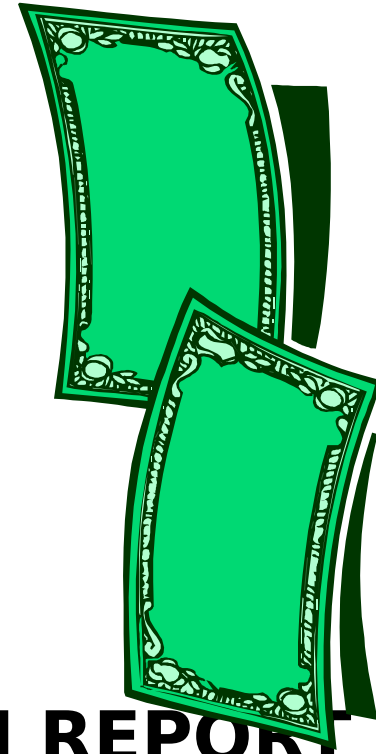
FTS2001 CUSTOMER BILLING

KATHY BAKAY
bakayk@scott.dis
a.mil
DSN 779-8956
COM 618-229-
8956
FAX 618-229-
8979



OVERVIEW

- **AGENCY HIERARCHY**
- **RECEIPT OF SERVICE**
- **INTERNAL PROCESSING**
- **END OF MONTH**
- **REPORTS**
- **DISA FORM 557**
- **IDENTIFY SERVICE**
- **CUSTOMER COST & OBLIGATION REPORT**
- **BILLING DISPUTES**
- **POINTS OF CONTACT**





Agency Hierarchy

- **GOALS**
 - **MAKE IT SIMPLE**
 - **THE CUSTOMER RECOGNIZES THEIR HIERARCHY**
 - **WHEN AN ORDER IS SUBMITTED THERE ARE NO QUESTIONS ON WHAT THE HIERARCHY IS**
 - **HAVE THE CUSTOMER PARTICIPATE IN THE MANAGEMENT OF THEIR HIERARCHY**





Agency Hierarchy

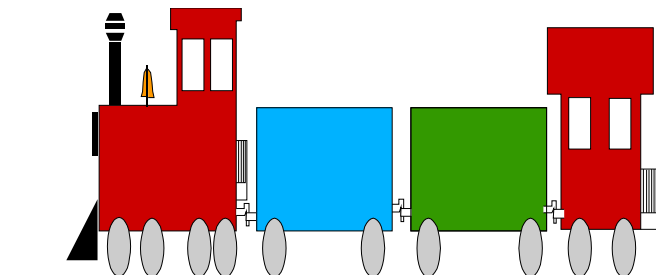
- **CUSTOMER SENDS MCIW AN EXCEL SPREADSHEET WITH INFORMATION ON IT TO CORE-C@wcom.com**
- **COPIES TEAM SCOTT AT FTS2001hier@scott.disa.mil**
- **MCIW WILL USE SPREADSHEET INFORMATION TO PROVIDE CALL DETAIL RECORD DATA**
- **TEAM SCOTT WILL USE THE INFORMATION TO POPULATE WEB-OE**





Agency Hierarchy

- **TOP LEVEL** **9721**
 - **DOD OR NON-DOD** **D or N**
 - **PAYER/HOST** **CU535G**
 - **TENANT** **XXXX**
 - **TSR NUMBER** **FT01JAN000001**
-
- **IN #417 OF THE TSR, CUSTOMER WOULD REPORT: CU535G OR CU535Gxxxx**





Agency Hierarchy

- **SITE** CINCLANTFLT CMPD, VA
- **AGENCY BUREAU CODE** 9721
- **DOD(D)or NON DOD(N)** D
- **PDC** CU535G
- **TENANT CODE** xxxx
- **TSR NUMBER** FT01JAN000001
- **POC** BRENDA PERRY
- **PHONE NUMBER** 757-322-2051
- **AGENCY NAME** COMMANDING OFFICER, NCTAMS LANT
- **ADDRESS CODE** N22F1
- **ADDRESS** 9625 MOFFETT AVE
- **CITY** NORFOLK
- **STATE** VA
- **ZIP** 23521
- **MEDIA TYPE**
- **PAPER, TAPE or CD/PERSPECTIVE** CD/PERSPECTIVE
- * **IF YOU NEED TO SEE ANOTHER TENANT'S CDR PLEASE PROVIDE INFORMATION**



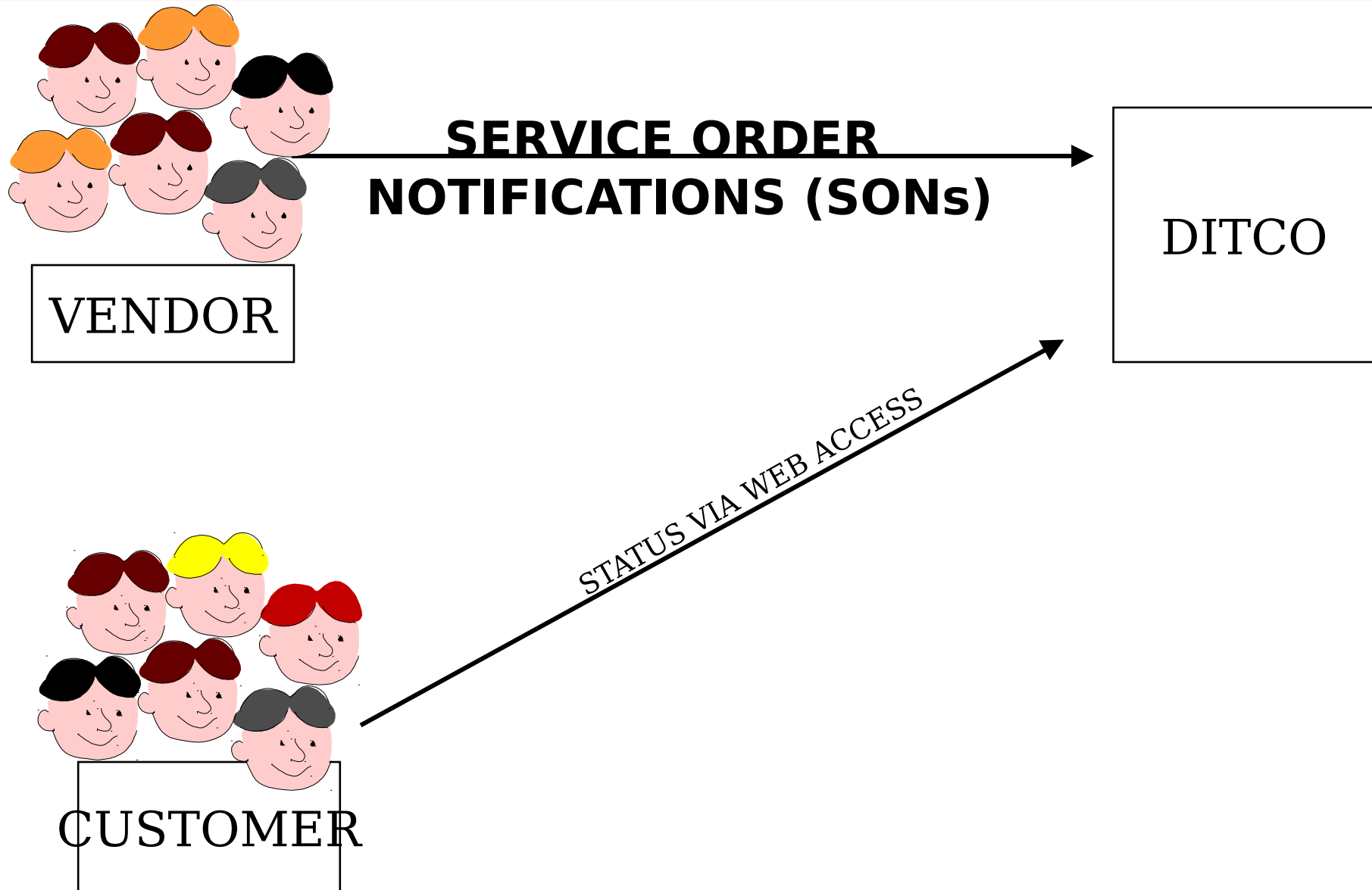
Agency Hierarchy

- **CUSTOMER HAS OWNERSHIP OF THEIR AGENCY HIERARCHY**
- **TENANT CAN NOW RECEIVE CDR INFORMATION**
- **MCIW ACCOUNT REPS AND TEAM SCOTT ARE AVAILABLE FOR QUESTIONS**



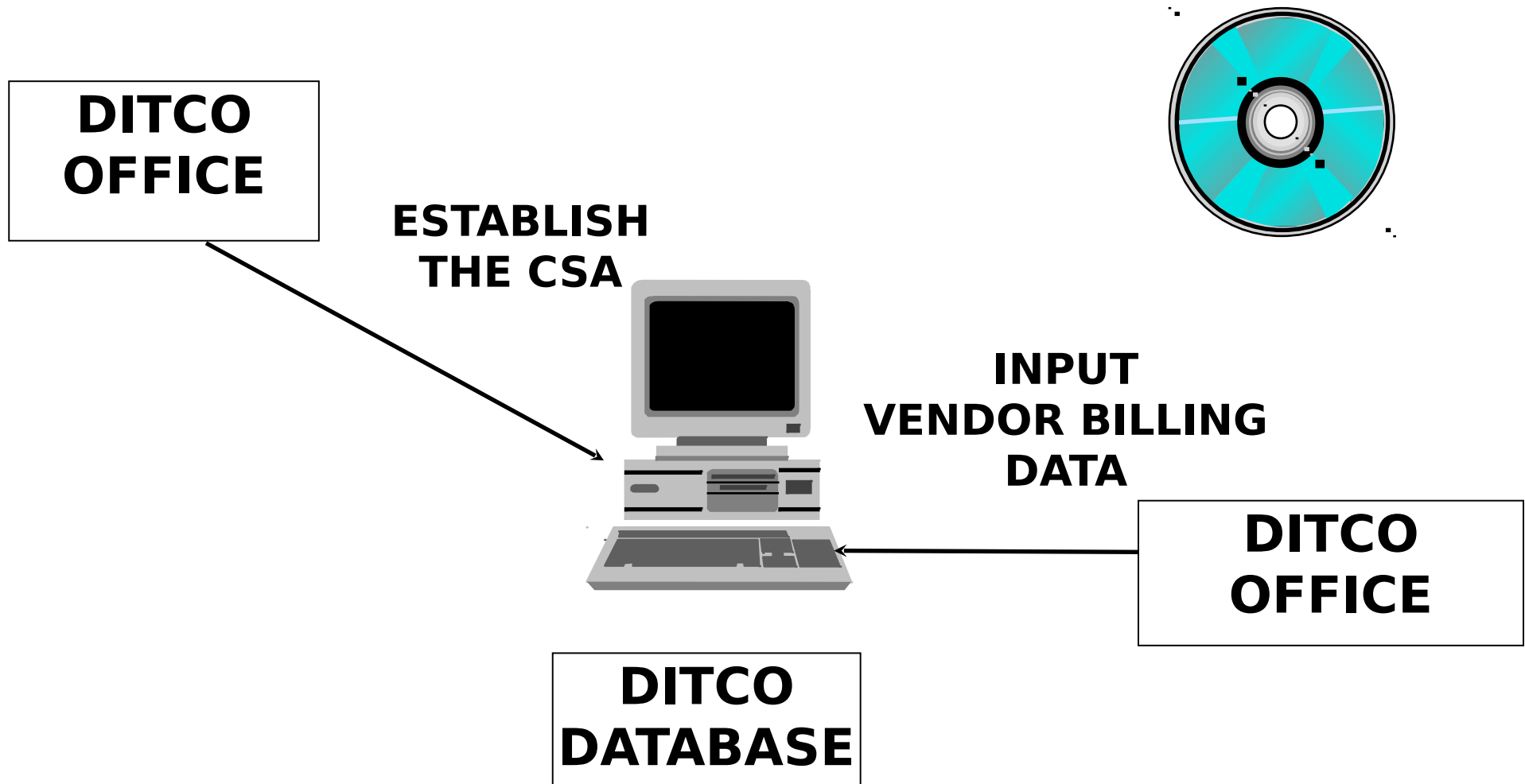


RECEIPT OF SERVICE



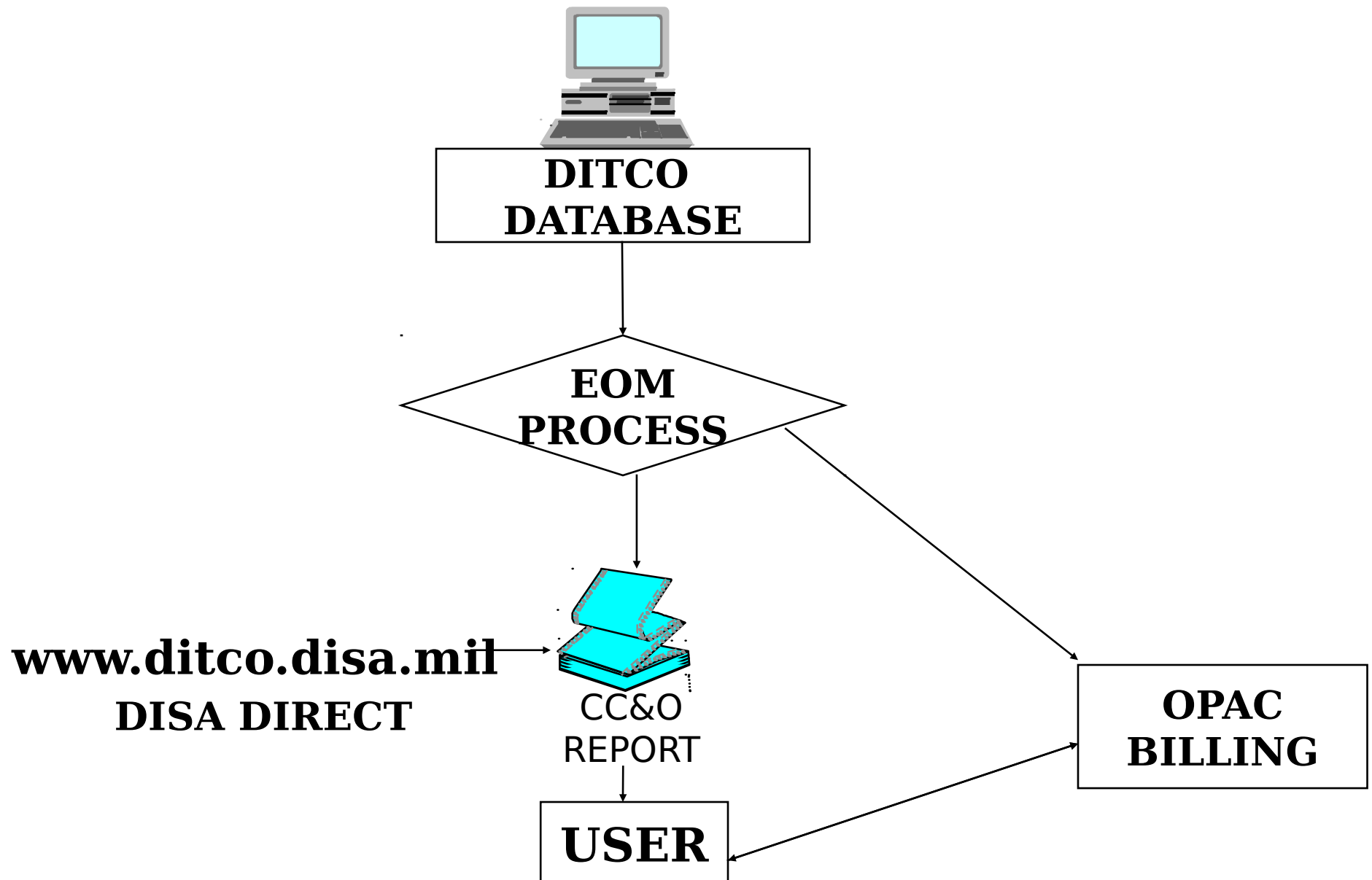


INTERNAL PROCESSING





END OF MONTH





REPORTS



DITCO

- **CURRENT CUSTOMER COST & OBLIGATION REPORT (CC&O)**
- **PRIOR YEAR CC&O REPORT**
- **BOTH AVAILABLE THROUGH DISA DIRECT**
- **LETTER REQUESTING NEW FY LINE OF ACCOUNTING**

DFAS PENSACOLA

- **BILLING INFORMATION THROUGH ON LINE PAYING AND COLLECTING (OPAC) OR STANDARD FORM 1080**

MCIW

- **CALL DETAIL RECORD (CDR)**



SAMPLE DISA FORM 557

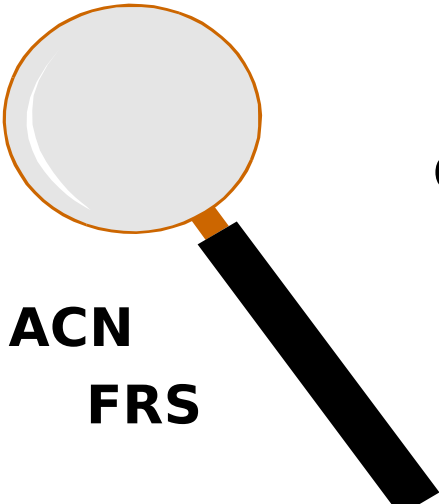
CSIF CUSTOMER FINANCIAL PLAN FOR LEASED COMMUNICATIONS

DEPARTMENT/AGENCY		SERVICES		FISCAL YEAR _____		
DITCO PROGRAMS AND SUBPROGRAMS	ACCOUNTING CLASSIFICATIONS	AMOUNT (IN THOUSANDS OF DOLLARS)				
		FIRST QUARTER	SECOND QUARTER	THIRD QUARTER	FOURTH QUARTER	TOTAL FISCAL YEAR
PDC: CU535G POC: BRENDA PERRY DSN 262-2051 COMM 757-322-2051 perryb@NCTAMSLant.navy.mil NCTAMS LANT 9625 MOFFETT NORFOLK, VA 23521						
	TOTALS					
NAME & TITLE (TYPED)	SIGNATURE					DATE



IDENTIFY SERVICE

- **CSA SUFFIX CODES**

- **LONG DISTANCE -SWITCHED (PIC/VON)** **LDS**
 - **LONG DISTANCE- DEDICATED (800 MRC/USAGE)** **LDD**
 - **CALLING CARD** **CCD**
 - **TOLL FREE SERVICE** **800**
 - **900 SERVICE** **900**
 - **CIRCUIT SWITCHED DATA SERVICE** **CSD**
 - **(DAL ACCESS MRC)**
 - **AUDIO CONFERENCING**
 - **FRAME RELAY**
 - **PACKET SWITCHED**
- 
- ACN**
FRS
- PSS**



SAMPLE CC&O REPORT

DCA (M) 620-15

CUSTOMER COST/OBLIGATION REPORT
REPORT B DETAIL
COST UNFILLED ORDERS / OBLIGATIONS
INCURRED

AS OF: 31 MAR 00 PAGE: 9619

DISTRIBUTION CODE
CU

COST UNFILLED ORDERS EXISTING
CSA'S

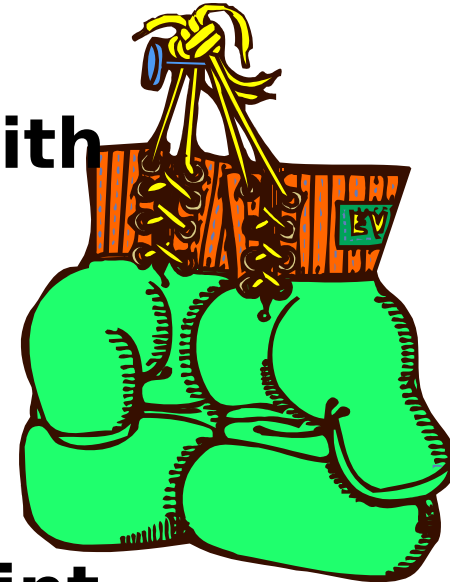
PDC	TELC	CIRCUIT IDENT	CURRENT MONTH	ADJUST-MENTS	NET-CHARGES CUR MONTH	FISCAL YEAR TODAY	CUMULATIV E CUR QTR	CUMULATIV E BUDGET FISCAL YEAR
	FTSM T1 P435766	A	550.0	.00	550.00			
CU5GAC	T1435766 CSD	B	0	.00	.00	550.00	1650.00	6600.00
		D	.00	.00	550.00	.00	.00	1650.00 .00
	FTSM N3 P	B	550.0	1040.40	1040.40	550.00	1650.00	.00 6600.00
CU5GAC	3602577948308318	D	0	1040.40	1040.40	1040.40	1040.40	1650.00 .00
	FTSM N3 P 800	A	.00	.00	54.79	1040.40	1040.40	1040.40 .00
CU5GAC	8002576949	B	.00	1637.07	1637.07	54.79	164.37	1040.40 657.48
	555484	D	54.79	1637.07	1694.96	1637.07	1637.06	164.37 .00
	FTSM 4D P LDD	B	.00	2786.61	2786.61	1694.96	1810.73	1637.07 694.68
CU5GAC	8002577272	D	54.79	2786.61	2844.50	2786.61	2786.61	1810.73 .00
			.00			2844.50	2960.28	2786.61 694.68
	781104	A	.00	.00	604.79			2960.28
	LDS	B		5467.08	5467.08	604.79	1997.34	7989.36
		C	604.7	.00	.00	5467.08	5464.08	1997.34 .00
		D	9	5467.08	6071.87	.00	.00	5464.08 .00
			.00			6071.87	7461.42	.00 7989.36
			.00					7461.42

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BILLING DISPUTES

- **Customer contacts Team Scott/Budget with Dispute**
- **Team Scott/Budget will file dispute with vendor and receive dispute number**
- **When resolved, dispute number appears on invoice**
- **DFAS Pensacola codes to pay and generates a report for MCIW and Sprint and sends to Team Scott/Budget**
- **Team Scott/Budget contacts customer when credit is applied**





FINANCIAL POINTS OF CONTACT

AIR FORCE
PAT LACEY
DITCO/DTC1
DSN 779-8965
COMM (618) 229-
8965

ARMY
MARY VARGAS
DITCO/DTC1
DSN 779-8974
COMM (618) 229-
8974

NAVY
DORIS AMBRY
DITCO/DTC1
DSN 779-8994
COMM (618) 229-
8994

OTHER
DAVE KOCH
DITCO/DTC1
DSN 779-8983
COMM (618) 229-8983

